IN2 and Oracle

In order to provide complete service and full business support, IN2 has designed services portfolio that covers the majority of the client's most important business needs: custom development, implementation of IN2 vertical business IT solutions, implementation and support of standard business solutions (ERP, CRM, EPM, DMS), technical and system support, system integration etc.

In their everyday work IN2 experts use a number of different technologies, but most of IN2 solutions and services are based on Oracle technology. Years of experience and a large number of successful projects based on Oracle platform have led IN2 to the highest level of Oracle parthership:

ORACLE® Platinum Partner

ORACLE Platinum Partner
Specialized
Oracle Database

ORACLE Platinum Partner
Specialized
Oracle Database 11*g*
Performance Tuning

ORACLE Platinum Partner
Specialized
Oracle Business Intelligence
Foundation

ORACLE Platinum Partner
Specialized
Oracle E-Business Suite
Financial Management

ORACLE Platinum Partner
Specialized
Public Sector

Oracle applications – implementation and support services

Besides using Oracle technology for development of our own products and a number of custom tailored solutions for our customers (custom development), IN2 also implements Oracle standard business solutions.

- Oracle E-Business Suite
- Oracle Hyperion Performance Management
- Oracle Business Intelligence
- Oracle Enterprise Taxation and Policy management

Our experience in implementation of standard business solution is over a decade and our success is based on knowledge and experience of our certified experts: consultants, technical team consisting of developers, DBAs, system administrators and project managers. Our projects, in addition to the standard software implementation, almost always include integration with client's legacy application or other third party application, customization and extension development based on client's specific needs thus creating a complete and integrated business solution which best meets client expectation and reduces TCO.

Our clients can choose supporting model that suits them best: we can provide all supporting services like preventive maintenance, DB and operating system administration, user support, extensions development, consulting for IT system management and ITIL, or we can provide just some of them depending on capacity of customer's IT department. Recently, we overtook Oracle EBS support for Hypo Alpe Adria Leasing with legal entities in Croatia, Bulgaria and Macedonia from a reputable global consulting company and client's satisfaction proves our competitiveness and flexibility in cooperation.

Our expertise is recognized by our partners: we achieved the highest level of partnership with Oracle as an Oracle Platinum Partner, as well as Microsoft Network Partner with 9 Silver and 1 Gold competency. We are proud that we were third company in the world and the first in SE Europe that has achieved the specialization status Oracle EBS Financial Management Specialized Partner (in October, 2010).
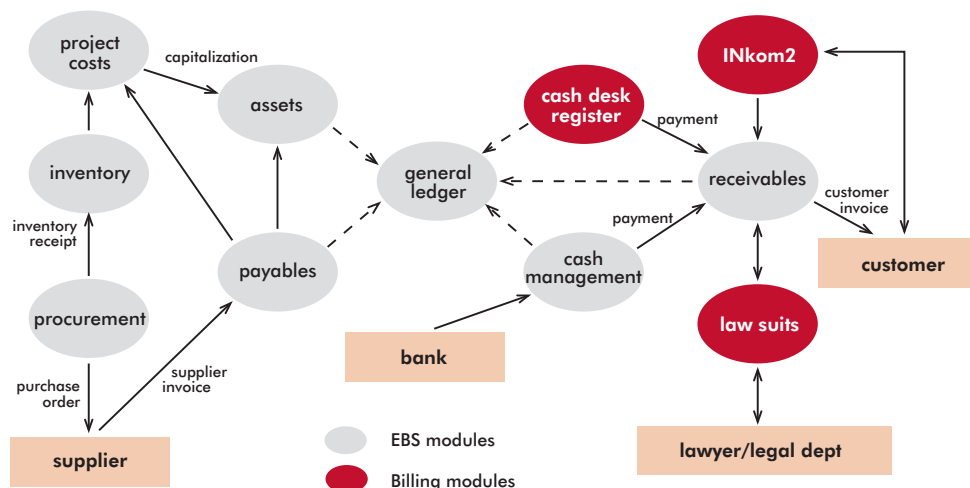
References

Oracle E-Business Suite

- Plinacro (www.plinacro.hr) - Croatian gas transmission system operator. Plinacro is intensively constructing the infrastructure to enable long-term and stable natural gas supply.
- Dalekovod d.d. (www.dalekovod.hr) – Croatian Joint Stock Company for engineering, manufacturing and construction (most significant in electrical power utility)
- Croatian Pension Insurance Institute (www.mirovinsko.hr)
- National bank of Serbia (www.nbs.rs); EBS 11i upgraded to R12 in 2011
- Croatian lottery (www.lutrija.hr)
- Hypo Alpe Adria Leasing (www.hypo-alpe-adria.hr)

Oracle Hyperion Performance Management – no.1 EPM solution

- Hrvatski Telekom d.d. (www.t.ht.hr) – T-HT Group, the biggest Croatian telecom company, member of Deutsche Telekom group. Project objective was implementation of planning and reporting system for the T-HT Group level. IN2, DT and T-HT were jointly participating in the implementation.
- Telekom Srbija (www.telekom.rs) – leading telecommunication company in Serbia. Implementation of planning and consolidation processes is in progress.

Oracle E-Business Suite extension for Billing

IN2 developed EBS extension for Billing, to support core business process in Utility companies. EBS Financial is also extended with functionalities specific for Utility companies. Reference: Water supply and canalization Split (www.vodovod-st.hr)

Oracle Enterprise Taxation & Policy automation (ETPM) – Public sector solution

- Central Registry of Compulsory Social Insurance in Republic of Serbia - registration of employers and insured persons (contributors); tracking and management of social contribution liabilities and payments, and facilitate a sound reporting system.

Oracle database administration

IN2 has a strong Oracle database administration team, with Oracle DB and performance tuning specializations. All of our DB administrators are certified Oracle professionals and one of them is Oracle ACE with 24 years of Oracle experience. Their expertise covers also EBS and Hyperion maintenance activities.

- Croatian Ministry of the Interior, National Border Management Information System and Biometric Electronic Passport – implementation of high availability architecture based on Oracle RAC 11gR2 databases, Java application servers in load balancing configuration and standby database.

- HLC (Hypo Leasing Croatien), taking over the support of over 20 Linux/Windows Servers and over 15 Oracle EBS instances. Some of the activities include: the initial review of the environments including O/S, Database and Application performance review; security impacts, backup and recovery, disaster recovery procedures, automatic instance cloning, etc; ongoing DBA and system administration support.

- Oracle RAC database performance tuning and optimization for various clients: Turkcell – Turkish telecom; IPKO telecom – Kosovo

- Central Bank of Bosnia and Herzegovina - migration of Oracle 9i RAC database on HPUX cluster to 10gR2 RAC database on Linux cluster; migration of Oracle Forms applications

- Croatian Telekom - migration of billing application in to different platform and higher Oracle database version: database migration HP Itanium platform (Superdome) and from 9i to 10gR2 version

Contact:

Ivanka Zadro, IN2 Ltd.
Executive director, Standard business solutions
phone: +385 1 6386 980
e-mail: ivanka.zadro@in2.hr
www.in2.hr

in2 GROUP